

# FACT SHEET

## Our Commitment to You Our Customer

Stagefab Custom Manufacturing Inc. strives to conduct its business with a total commitment to our Customers and their requirements. We define quality as conformance to our Customer's needs, both internal and external; and conformance to all these requirements.

In order to achieve this goal, we need the cooperation and effort of the entire Stagefab work force. We function as a crew in our efforts to give the Customer what they want every time.

At Stagefab we are dedicated to achieving the highest degree of Customer (internal and external) satisfaction!

We will achieve this by:

1. Knowing who our Customers are and what they want - through open communication.
2. Understanding the requirements of our jobs and the systems that support us.
3. Making continuous improvement a part of every day and every job - through the use of employee participation.
4. Remembering that we are here because of our Customers! Realizing our Customers are the reason we have our jobs, and that through delivery of quality parts at a fair market price is how we will keep them!

At Stagefab we take great pride in our work and ensure that what we provide goes beyond our customer expectations.



**STAGEFAB**  
CUSTOM MANUFACTURING INC.

201 - 7475 Hedley Avenue, Burnaby BC, V5E 2R1  
Tel: 604-432-1051  
Toll Free: 1-866-432-1051  
www.stagefab.com

**Fabrication Service to the Film, Video, Theatre and Event Industries**